**Tariff “Basic ”**

|  |  |  |  |
| --- | --- | --- | --- |
| **№** | **Name of services/works** | **Ed. ed.** | **Quantity** |
| 1. | **Maintenance of personal computers and laptops:**- Installation of operating systems (Windows, Mac OS, Linux). licenses. - Installation and subsequent configuration of Application software, 1C accounting, software for working with banks, tax committee, statistics committee.- Installation of an office software package, browsers, an email client, and a CRM system. d and other prevention).- Setting up security elements. Installation and updating of Antivirus software, connection to the domain controller, firewall settings. - Setting up the operation of peripheral equipment in the workplace.  network printing; - Prevention of the power supply of the PC system unit (cleaning, lubrication of the cooling system); - Prevention of the internal boards of the system unit (cleaning, lubrication of the processor cooling system); - Replacement of blocks and boards on request or failure. | K-ct | Up to 12 |
| 2 | **Wireless network maintenance:**- Optimization of Wi-Fi router and access point settings.- Setting up wireless network access channels, improving the quality of data transmission. | K-ct | 1 |
| 3. |  **Maintenance of server equipment:**- Working with virtual and dedicated servers- Installation and configuration of the OS. | Pc | 1 |
| 4. |  **Printer/MFP :**- Setting up a wired/wireless network connection).- Refilling of a replaceable printing cartridge. cartridges.- Prevention and cleaning. | Pc | Up to 4 |
| 5. | **Additional services:**- Scheduled visit to the Customer's office 1 time per week.- Emergency calls if necessary (2 times a month).- Remote support (Internet connection).- Telephone consultations. | K-ct | 1 |

The cost of the tariff is from 3,000,000\* soums per month, without VAT.

Payment terms: 100% prepayment.

The term of the subscription period: 1 month.

Response time: 2 hours (15 minutes if remote access is available).

Type of service: 9/5.

The technical support service is open on weekdays from 9:00 to 18:00 Tashkent time.

\* the final cost of the commercial offer is available after an audit of the customer's IT infrastructure