**Tariff “Basic ”**

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| **№** | **Name of services/works** | **Ed. ed.** | **Quantity** |
| 1. | **Maintenance of personal computers and laptops:**  - Installation of operating systems (Windows, Mac OS, Linux).  licenses.  - Installation and subsequent configuration of Application software, 1C accounting, software for working with banks, tax committee, statistics committee.  - Installation of an office software package, browsers, an email client, and a CRM system.  d and other prevention).  - Setting up security elements. Installation and updating of Antivirus software, connection to the domain controller, firewall settings.  - Setting up the operation of peripheral equipment in the workplace.  network printing;  - Prevention of the power supply of the PC system unit (cleaning, lubrication of the cooling system);  - Prevention of the internal boards of the system unit (cleaning, lubrication of the processor cooling system);  - Replacement of blocks and boards on request or failure. | K-ct | Up to 12 |
| 2 | **Wireless network maintenance:**  - Optimization of Wi-Fi router and access point settings.  - Setting up wireless network access channels, improving the quality of data transmission. | K-ct | 1 |
| 3. | **Maintenance of server equipment:**  - Working with virtual and dedicated servers  - Installation and configuration of the OS. | Pc | 1 |
| 4. | **Printer/MFP :**  - Setting up a wired/wireless network connection).  - Refilling of a replaceable printing cartridge.  cartridges.  - Prevention and cleaning. | Pc | Up to 4 |
| 5. | **Additional services:**  - Scheduled visit to the Customer's office 1 time per week.  - Emergency calls if necessary (2 times a month).  - Remote support (Internet connection).  - Telephone consultations. | K-ct | 1 |

The cost of the tariff is from 3,000,000\* soums per month, without VAT.

Payment terms: 100% prepayment.

The term of the subscription period: 1 month.

Response time: 2 hours (15 minutes if remote access is available).

Type of service: 9/5.

The technical support service is open on weekdays from 9:00 to 18:00 Tashkent time.

\* the final cost of the commercial offer is available after an audit of the customer's IT infrastructure